

Urgent Update for CNS Endorsed Cargo Agents and their Authorized Intermediary and those applying for Endorsement July 2024

In order to have your DGI training certificate accepted by CNS/IATA, you must have:

2 people from your headquarters and 1 person at each branch office current for DG Acceptance training. In order to meet their requirements, you must:

- 1. Have completed training within 3 months of applying, and
- 2. Complete IATA's DG Compass Exam for Acceptance. This is an online program, and they charge US \$150.00 per person. Once you pass that exam you should be accepted as per the CNS Handbook 2023.

If your training took place outside of the 3-month period, you must be retrained and tested in order to get a new recurrent date within the 3 month period. Once you do that, you take the IATA Compass Exam, and you will be in compliance with their requirements.

In order to assist our customers, DGI has set up training and retesting online at no cost, if you have completed DGI Training Center's IATA certification within the previous 24 months. Once passed, your retest date will become your new recurrent training date.

Resources:

CNS Handbook: https://www.cnsc.net/globalassets/cnsc/cns-cargo-membership-handbook.pdf

IATA Compass Exam and Information: https://www.iata.org (search DG Compass training)

The only way we will be able to change these ridiculous requirements is through our voices. Let your thoughts be known to your associations and others in your business. Contact Brandon Fried, Executive Director Air Forwarders Association. They represent you! bfried@airforwarders.org and 202.577.9536

Any questions and to sign up for testing, please contact DGI at dgitc@dgitraining.com or 800.338.2291.

Please review the following page for additional information.

Cargo Network Services (CNS) CNS Handbook, DG Training Requirements 2023 (latest)

For Cargo Agents and Freight Forwarders Only. This impacts 2 people at your head office and 1 person from your branch office.

Before we go over the changes, it's helpful to remember the definitions of Should, Shall, Must and May.

IATA 1.2.3.2 In these Regulations, the words "shall" and "must" are used to indicate a mandatory requirement. The words "should" and "may" indicate a preferred requirement and are not binding.

In the 2023 CNS Handbook, DG Training is found on page 8, Item F)

DG Training for New applicants and recurrent training obligations.

- 1. Applicant <u>shall</u> have at least 2 employees at the head office who have completed current training for DG acceptance and processing (Functions 7.3 that corresponds to previous Cat 3 and 6).
- 2. Applicant <u>shall</u> have at least one employee at each branch office who has completed current training for DG acceptance and processing.
- 3. Training for DG's should be in accordance with the IATA DG Regulations.
- 4. Training should be administered by a CBTA center, ATS or IATA training center Cat 3 or Cat 6 certificate provided by an IATA training school, in-house training delivered by internal staff member of the applicant who holds a DG Cat 6 certification and IATA instructor certification, or a member airline will be accepted if expire date is before 31st December 2024.
- 5. In the event applicant is unable to obtain training from an IATA CBTA, ATS, or other IATA DG Accredited school, applicant <u>may</u> submit a current training certificate from an alternative training facility which offers DG training in accordance with IATA DG Regulations and a proof of a passing score on the IATA DG Compass taken within (3) months of completing such alternative training.

What this means is that DGI customers may submit their DGI Training certificates for CNS applications. IATA has special wording they want to see on the certificates and we have changed all our certificates to comply. You must also complete an IATA course called Compass within 3 months of your training. (150.00 USD)

More information on IATA DG Compass can be found at: https://www.iata.org/en/training/courses/dg-compass-initial/tcgg46/en/

Beginning in June 2024 CNS will commence audits of CNS agents for compliance on a random and periodic basis. If it's revealed that you are not in compliance with the DG requirements they state that they will terminate your endorsement.

We encourage you to read the entire 2023 handbook to ensure compliance. https://www.cnsc.net/globalassets/cnsc/cns-cargo-membership-handbook.pdf

IATA provides their own "Certified" webinar training at a minimum of \$2,480.00 USD per employee if you feel you need to train with them directly. They give IATA members a \$250.00 discount. Remember, this is for 2 people at head office and 1 person at the branch office.

(07/22/2024 - 3)